

When Spectrum suddenly dropped our NBC & CBS channels we were left with no other options for watching TV shows like the Olympics.

I have tried 3 other antennae with no luck, and even had a bid for wiring and installing an antenna system but it was hundreds of dollars.

We still pay monthly for the service which is only partially provided. I have asked for a refund (denied) and called local spectrum office (phone disconnected).

I have complained to NW broadcasting but it is Spectrum that has to negotiate with them and isn't that what we are paying Spectrum to do! PROVIDE TV ACCESS TO CHANNELS WE ARE PAYING FOR!!

Thank you

Donn and Linda Pattinson